



Ship Returns To:
Innovators West
Attn: Returns
2816 Centennial Road
Salina, KS 67401

Innovators West Return Merchandise Authorization (RMA) Form

Please fill out this form completely. Customer service can be reached at sales@innovatorswest.com or 785-825-6166 between 8am to 5pm CST Monday-Friday.

Please include this completed form and a copy of your Innovators West invoice (if available) inside the box with your product. Once received, we will contact you at the phone number or email listed to go over the services requested, billing and shipping details.

NOTE: When shipping a damper back in for service, if sending any bolts or hardware back, make sure the hardware is securely wrapped and ensure that the hardware can not contact the damper. Damage to damper can and will occur if not wrapped securely.

Contact Information

Company Name _____
Contact Name _____
Address _____

City _____ State _____ Zip Code _____
Phone Number _____
Email Address _____

Product Return Information

Product Name or Part # _____
Reason for return Service/Repair/Inspection
 Exchange
 Return

Please provide detailed comments related to your return so we can complete your request. Missing information can delay processing of your RMA.